

*“We want Havering to be **clean**, with an environment fit for future generations”*

| | We will... | Performance Targets / Critical Success Factors |
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| <p>Supporting our community</p> <p>By spending money on things that matter most</p> <ul style="list-style-type: none"> - clean, safe streets - protecting people in need - supporting local firms to grow and create jobs - energising towns to improve the quality of life | <ul style="list-style-type: none"> - Protect funding to street care services in recognition of the high priority placed on a clean environment by our residents - Promote recycling and waste reduction to limit costly landfill - Maintain and clean our roads, pavements and town centres - Manage our refuse collection services efficiently and effectively - Tackle congestion and improve traffic management - Maintain and win Green Flags for our parks - Improve the energy efficiency of vulnerable households by improving insulation and heating systems - Reduce harm and poor health caused by air pollution - Improve nature conservation and increase biodiversity in parks and green spaces | <ul style="list-style-type: none"> - Reduce residual household waste to 646kg per household - 36% of household waste sent for reuse, recycling and composting - Increase the percentage of refuse and recycling collections completed against schedule to 93% - Increase the percentage of completions against the street cleansing schedule to 82% - Increase the number of green waste customers to 23,000 - Deliver the street care capital programme ensuring money allocated to street and pavements improvements is effectively prioritised and spent to allocation during the year - Submit successful bids for TFL’s Local Improvement Programme (LIP) funding to allow continued improvement of the infrastructure and openness of our town centres - Reduce greenhouse gas emissions from the local authority estate and operations to 21,000 tonnes CO2 - Increase the number of parks with Green Flag Status to 9 |
| <p>Using our influence</p> <p>By bringing</p> <ul style="list-style-type: none"> - more jobs, homes, schools and transport to Havering - balance growth of business centres with protection of ‘green Havering’ - encourage people to do the right things - keep Havering tidy, be good neighbours and lead healthier lives | <ul style="list-style-type: none"> - Use planning policy to encourage environmentally friendly development - Develop a new Local Plan which balances attractive development with protection for the green belt - Work with partners to protect and enhance Havering’s natural and built heritage, such as Upminster Windmill and Thames Chase Community Forest - Encourage ‘green’ schools by introducing schemes for composting, biomass, etc. - Take action against fly-tippers and vandals who spoil Havering for others - Continue to campaign for local people to take responsibility for issues such as dog mess - Encourage the public to play their part in keeping Havering clean - Encourage community responsibility by organising and assisting with community clean up campaigns - Work with food businesses to reduce litter | <ul style="list-style-type: none"> - Process 62% of major applications within 13 weeks - Process 65% of minor applications within 8 weeks - Process 80% of other applications within 8 weeks - No more than 19% of planning decisions on major applications decided (or subject to non-determination appeal) in any 2 year period are overturned on appeal within 9 months of that 2 year period - Develop new Local Plan to be adopted in 2016/17 - Implement the Community Infrastructure Levy (CIL) - Increase the number of volunteers active as Friends of Parks by 15% - Continue to run the cleaner Havering campaign, focusing on dog mess, fly tipping and takeaway food refuse - 90 volunteers engaged in community clean up schemes - Work with the Environment agency and other appropriate authorities to prevent major fly tipping hot spots holding multi-agency meetings quarterly to review hot spot issues |
| <p>Leading by example</p> <p>By running a low-cost Council that respects you by using money wisely</p> <ul style="list-style-type: none"> - work with others to reduce costs - help people do business with us at any time - hold ourselves to high standards | <ul style="list-style-type: none"> - Ensure the waste collection fleet meets new emission standards for a cleaner environment - Promote renewable energy schemes such as solar panels on Council buildings - Make reporting issues easier and more cost-effective through the use of new technology - Participate fully in the East London Waste Authority (ELWA) in order to ensure value for money for Havering and mitigate the financial and environmental risks of sending waste to landfill | <ul style="list-style-type: none"> - Increase the number of online report forms to 35% of all reports - Deliver the LED lighting replacement programme - ELWA levy contribution kept within the budget allocation within the council’s overall budget strategy - Use ecological solution in parks and country parks wherever appropriate by retaining and developing heritage cart horse schemes and increasing composting within parks maintenance. |